From:	gradcoords-l-bounces@mailman.ucsd.edu on behalf of UC San Diego HDH Graduate & Family Housing <gradfamilyhousing@ucsd.edu>
Sent:	Wednesday, July 15, 2020 7:33 AM
To:	Gradcoords-l@ucsd.edu
Subject:	[Gradcoords-l] Graduate and Family Housing Update

What's happening in Graduate and Family Housing?

Student Living Steps Away From Campus
Introducing Housing • Dining • Hospitality's newest graduate and professional housing communities, **Nuevo East** & **Nuevo West**! Our neighborhoods offer the best in student living. The certified LEED Gold communities are intentionally designed to connect to other **Mesa neighborhoods**, encouraging residential interaction and community living.

Community amenities include three fitness centers, music rooms, lots of study lounges, a pool and two spas, a coffee shop, pub, as well as free on-site parking (including EV charging stations). All built on the doorstep of UC San Diego's beautiful La Jolla campus.

All Inclusive
Our all-inclusive rates include electricity, water, trash, gas, high-speed Internet, premium cable package and parking. Moving in is as easy picking up a key.

Want to take a Virtual Tour? Click **here** to start your tour.

Nuevo West features fully furnished Studios (*sold out*), 2- (*sold out*), 4-, and 6-bedroom apartments. These spaces are ideal for couples, families and students who enjoy having apartment mates.

These furnished apartments are move-in ready. No more hassle finding furniture or hiring movers!

Nuevo East features features 1-, 2-, 3- and 4- bedroom apartments, and 3-bedroom townhouses. These spaces are great for single students, couples, families and student looking to build a community with others.

Nuevo East is unfurnished and provides flexibility for those who already have their own comfy furniture.

Immediate Availability
If students are looking for a place to live, this is their opportunity. They could move in as soon as *this weekend*! We even offer residents contactless check-in.

Resident Assessment
Each year, the Housing, Dining and Hospitality (HDH) **CONNECT Team** coordinates two comprehensive resident experience surveys, one in the fall and again in the spring. Here are the results from the Fall 2019 survey:

- We received responses from nearly 30% (1,213) of residents.
- Most residents (94%) said they were satisfied living in a Graduate and Family Housing community, a percentage point increase from last year's survey results.
- Nearly 44% said they were **extremely satisfied** with their overall experience in our communities, a 5% increase from last year.

- Residents who said they were satisfied with the response to Fix It! requests increased by 5%. Thanks to the teams at Facilities and Building Services.

Similar to **last year**, resident feedback will allow us to gain further insight into our communities and take action on improving our services.

HDH is committed to providing residents a fantastic living experience.

We're on Instagram!
GFH launched our Instagram account and we are excited to explore new ways of engaging with our residents. Follow us on Instagram **@ucsdgradfamilyhousing** to stay connected, and shared with our residents friends and neighbors!

Triton Food Pantry Now Available @ OMS Lounge
We are excited to share the opening of a second Triton Food Pantry this month at the One Miramar Street Apartments Lounge!

The new Pantry will be operating in the same way as the Pantry in Student Center A offering a variety of dried goods, canned goods, and fresh produce are available to graduate and undergraduate students. Items are assigned a point value and any registered student is able to pick up 10 points worth of food per week.

See Summer Session I hours of operation below, and be sure to check the **Basic Needs** website for updates and pick up information:

MON: 10AM - 1PM / TUES: 11AM - 3PM / WED: 2PM - 5PM / FRI: 2PM - 5PM

Mail Room Reopened on Weekends
As of July 11, our mail room is now open on weekends again! Please continue to wear your mask and observe the social distancing measures in place for resident and staff protection.

Hours: Monday - Friday, 8:30AM-4PM; Saturday - Sunday, 9am-1pm.

GFH Amenities

HDH has been able to reopen some of our amenities such as outdoor seating areas (fire pits, loungers, etc) and BBQ grill areas with appropriate social distancing guidelines. We do not have a projected reopening date for fitness centers, community pools, or playground areas at this time. Openings will be based on being able to meet guidelines provided by San Diego County and the CDC.

San Diego County's Health Order is still in place which limits gatherings to single-family or individual households. This would mean that roommates who live together or family units that live together are the only groups that should be gathering in our newly opened spaces. Reopening of additional amenities is under regular consideration. HDH's goal is to be compliant of San Diego County's Health Orders, the CDC guidelines, and reopen in a way that is safe for all of our residents.

Rough Draft Brewing Company Now Open!

Come on down to the pub at Mesa Nueva to welcome back the Rough Draft Brewing Company! The **pub** at Mesa Nueva is now open **Wednesday - Saturday 6PM - 10PM.**

Add Rough Draft to your list of delicious food & beverage options in the GFH community along with **Volkan Coffee Co**, **Belinda's** Food Truck, and **Curbside Bites**!